

DR. SUSAN DELLINGER

COMMUNICATIONS GURU & BEST-SELLING AUTHOR

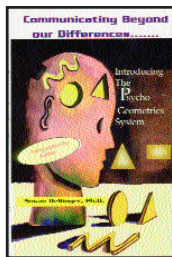


SUGGESTED SPEECH TOPICS

**Geometrics
Communicating:**
Beyond Our Differences

**Effective
Communications for
Managers & Team
Leaders**

**Superman Meets
Wonder Woman:**
Gender Communication
Solutions



Dr. Susan Dellinger is one of the nation's leading authorities in the communications field. She is best known as creator of the revolutionary Psycho-Geometrics System, a unique analysis of personality types as geometric shapes. Her system has led to sweeping improvements in communications for more than half a million people worldwide. In fact, Dr. Dellinger has been called upon by many of the largest corporations in America to implement her unique method of understanding human interaction. Clients have included Federal Express, IBM, Arthur Andersen, American Express, United Airlines, Coldwell Banker, Price Waterhouse and Chevrolet.

Dr. Dellinger's presentation is entertaining, filled with humor, engaging anecdotes and cartoons. With a highly interactive approach, she enables audience participants to examine human behavior from the creative new perspective that people come in all sizes, but only five personality shapes. Based on the idea that every personality is defined by a square, circle, rectangle, triangle, or squiggle, participants discover more about themselves, their attitudes, and the people with whom they come in contact. They are shown the most effective techniques to improve seemingly incompatible relationships and build successful office, client and customer relationships, as well as individual careers. Using this system, important issues brought to the forefront by Dr. Dellinger make a lot more sense — related to corporate communications, team-building, customer relationships, integrations in mergers/acquisitions and human resources.

Gender-based communication differences are also explored. Dr. Dellinger demonstrates techniques that undo sexual stereotyping, bridging the gender gap and the differences between individuals of the same gender.

ABOUT DR. SUSAN DELLINGER: Raised in the small town of Elwood, Indiana, Susan Dellinger graduated from the University of Indiana with a B.S. in Education. She then taught high school English for six years, before returning to school. She received an M.S. in Education from the University of Florida and a Ph.D. in Communications from the University of Colorado. The following year she taught speech communications at the University of Oregon. Moving to Florida she taught part time at the University of South Florida.

In 1975 she took a position at GTE Florida as a Management Trainer. While managing and training supervisors, she was also responsible for the development of the annual middle management retreat, a five-day training session for managers and directors. In addition, she developed a comprehensive program entitled "Participative Management" which was mandatory for all personnel.

In 1984 Dr. Dellinger started her own business. A designer and provider of training services, Susan Dellinger & Associates provides services on several "soft skills" subjects including: interpersonal and group communications, leadership, diversity and team building.

Susan Dellinger is the author of three books, *Communicating Beyond Our Differences: Introducing the Psycho-Geometrics System*, *Psycho-Geometrics: The Art of Influencing People*, and *Communicating Effectively: A Complete Guide to Better Managing*. She has also produced the popular audiotape seminar, *Leadership and Management Skills for Women* and is currently working on a fourth book, *Woman 2000*. Dr. Dellinger lives in Tampa, Florida with her husband Robert, a school administrator.

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